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# *Soft skills for the Internal Auditor*

## Malta Forum for Internal Auditors

In collaboration with:

**MFLA**  
Malta Forum for Internal Auditors

**pwc**

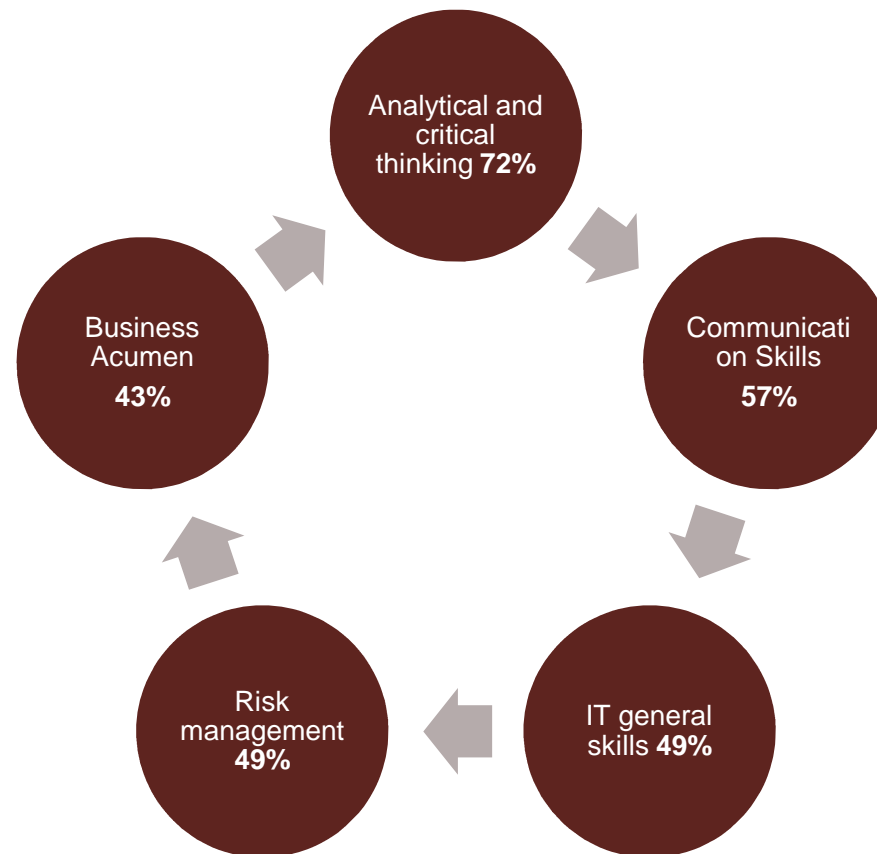
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*Soft skills are the new hard skills!*



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## *Top 5 IA Skills sought by Global Recruiters*



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## ***Change, agility and flexibility***

### **Times of Change**

- Require sudden shifts and a high degree of flexibility to switch priorities and projects

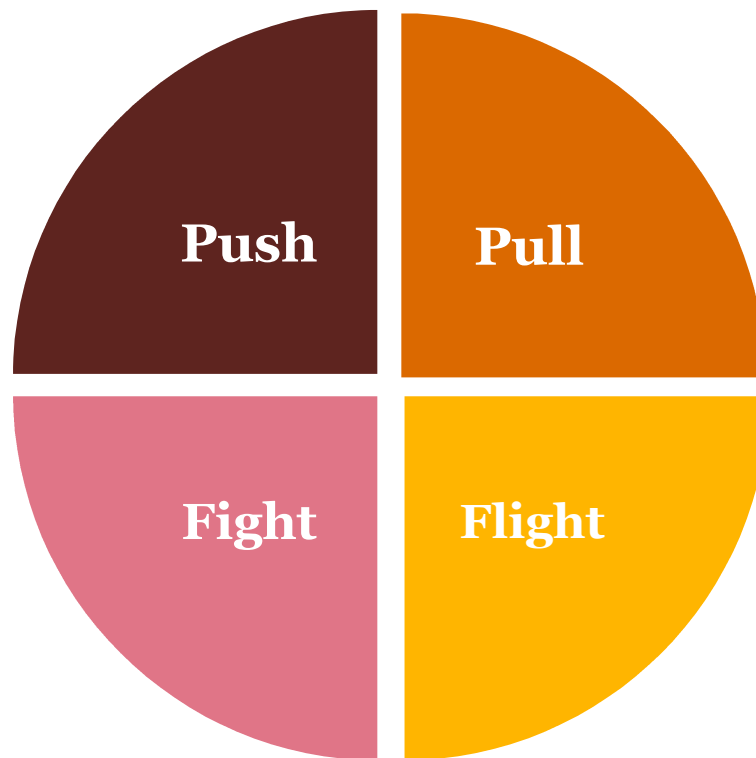
### **A more global business world**

- Require agility to remain vigilantly informed about the latest global developments

**A healthy balance between the assurance role and the consultative role**

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## ***Balancing integrity with relationship building***



## *The future in communication*

It is very difficult to predict the future. It's difficult to even predict what will happen in the next year.



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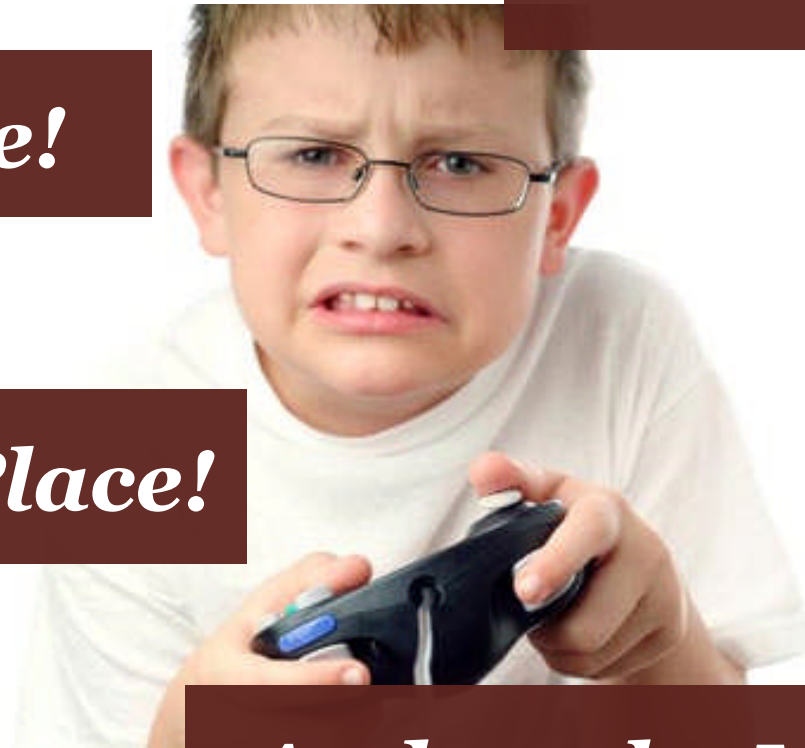
## *The future in communication*

*Personalised!*

*Anytime!*

*Any Place!*

*And on the Move!*





## *Managing the IA talent pipeline*



"We're going to parachute in and do a surprise audit, but I want to keep the whole thing low key."

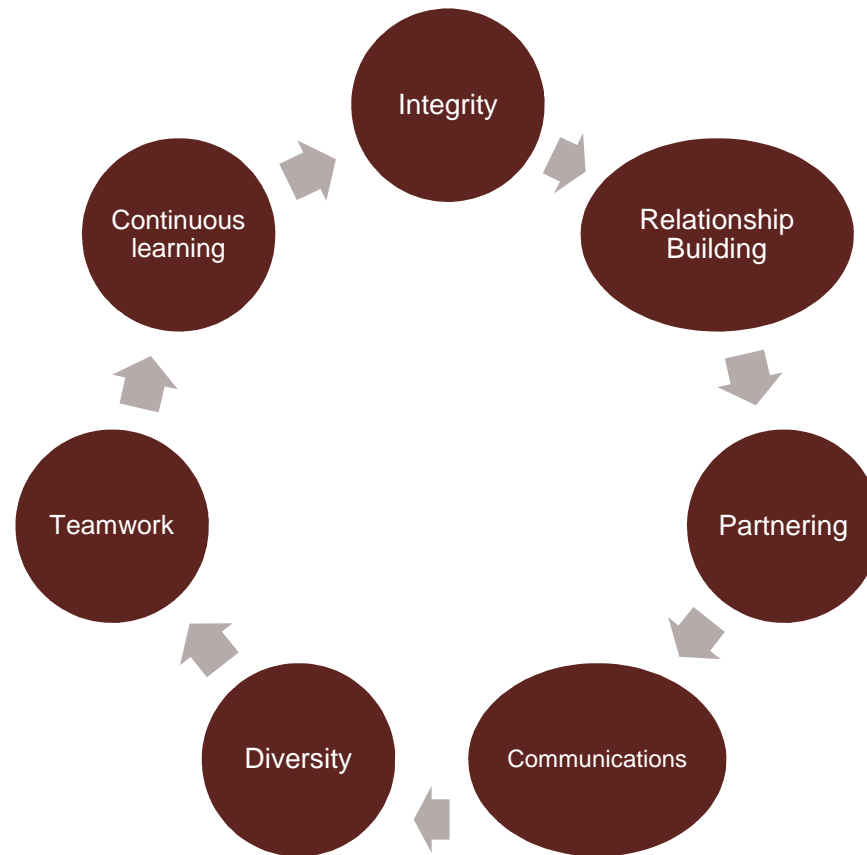
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## *Moving forward...*

- The establishment of a compelling internal audit 'brand' that attracts top talent
- Rigorous selection processes that identify a candidates' propensity to develop these valuable attributes
- Training programs that target the skills within these attribute areas
- Innovative development activities
- Performance review programs that reward proficiency in specific non-technical attributes

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## ***7 Attributes of highly effective auditors***



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***Continuing from here....***

